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smart - A Daimler brand



## >> Service information

## Let the fun begin

Thank you for choosing smart. With ownership of a smart comes our promise to support you whenever and wherever necessary. We look forward to assisting you with our service network, our products, services and warranties for the duration of your vehicle's service life.

Please read this Maintenance Booklet and the Operator's Manual carefully to ensure that your vehicle runs properly.

### PLEASE NOTE

WE STRONGLY RECOMMEND THAT YOU HAVE YOUR VEHICLE SERVICED BY YOUR AUTHORIZED SMART DEALER WHO IS FULLY EQUIPPED TO PROVIDE THIS SERVICE AND THAT GENUINE SMART PARTS BE USED.

### Symbols


You will find the following symbols in this Maintenance Booklet:


#### **WARNING**


Warning notes make you aware of dangers which could pose a threat to your health or life, or to the health and life of others.

#### **Environmental note**

Environmental notes provide you with information on environmentally aware actions or disposal.

 Notes on material damage alert you to dangers that could lead to damage to your vehicle.

 Practical tips or further information that could be helpful to you.

 This symbol tells you where you can find more information about a topic.

## Publication details

### Internet

Further information about smart vehicles and about Daimler can be found on the following websites:

<http://www.smart.com>

### Editorial office

You are welcome to forward any queries or suggestions you may have regarding this Maintenance Booklet to the technical documentation team at the following address:

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### Service information

#### WARNING

If you do not have the prescribed service/maintenance work or any required repairs carried out, this can result in malfunctions or system failures. There is a risk of an accident.

Always have the prescribed service/maintenance work as well as any required repairs carried out at a qualified specialist workshop.

Always observe the service message in the instrument cluster display. Have the specified service carried out within the remaining distance or the remaining time period.

You can find information about the service display in the Operator's Manual.

The qualified specialist workshop carries out the service due at fixed intervals. This occurs either after a specified number of kilometers has been driven or after a certain period of time, depending on which is reached first.

- The first Service A is due after 12 months at the latest. Service A is then due every 24 months at the latest.
- The first Service B is due after 24 months at the latest. Service B is then due every 24 months at the latest.

Additional service work is considered depending on time and distance. Additional work includes service work carried out due to technical requirements, in cases of wear or work carried out on any optional equipment which might require service. This work is carried out and invoiced separately.

Depending on how the vehicle is used, the service display may display the next service due date earlier than is indicated in this Maintenance Booklet.

- i** You can obtain current information at any time concerning the service of your vehicle from a qualified specialist workshop, for example, a smart dealer. This can, for example, be an overview of the service work or possible additional work.

We are continually working to improve and further develop our vehicles. Therefore, please appreciate that we must reserve the

right to make modifications to the scope of service/maintenance.

### smart service

Even a smart needs maintenance and care. This is why our service employees inspect your vehicle at regular intervals and put it through its paces. You can therefore be certain that even after many thousands of kilometers, your smart will still be running as safely and reliably as it did on the first day.

- i** Please note any maintenance work not performed or not performed at the specified interval which results in the failure of the warranted component(s) or system(s) in question may not be covered by the smart New Vehicle Limited Warranty.

We strongly recommend that you have your vehicle serviced by a smart dealer which is fully equipped to provide this service.

### Digital service report

Digital Service Booklet (DSB)

The confirmation for the service and maintenance work carried out is processed in our central database. You obtain a printout of the service report, which you retain until the next service. In addition to the current service report, the complete service history of your vehicle is available at any time.

Your vehicle's service data is recorded twice, thoroughly documented and can no longer be lost. Every authorized Service Partner can give you information on your vehicle's service data. This way you can be helped as quickly as possible anywhere you are.

### Regular checks

Check the following regularly, e.g. weekly or prior to long journeys:

- **coolant level:** please refer to the Operator's Manual to find out the correct procedure for checking the coolant level
- **brake fluid level:** if brake fluid has to be added, see an authorized smart dealer to

determine the cause, e.g. leaks or worn brake pads

- **windshield washer system:** add windshield washer fluid that has been mixed with a Mercedes-Benz windshield washer solution/concentration and check the function of the system and the wiper blades
- **lighting system**
- **tire condition and tire pressure:** check these at least every two weeks. Refer to the "Tires and rims" section in the Operator's Manual for guidelines and the correct procedure for checking the tire condition and pressure

>> Service information.

**Service records**

The service/maintenance work carried out is confirmed in the Digital Service Booklet (DSB) (> page 2).

This Maintenance Booklet does not record any repair work that may have been performed on your vehicle. For this reason, keep evidence of this together with your vehicle's documents.

For information concerning warranty, see your Warranty booklet.

Your smart dealer will be happy to provide you with all necessary information regarding the maintenance of your vehicle.

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